



Deflux® Ordering Guide

About Deflux

Deflux is a viscous injectable gel made of two biocompatible polysaccharides: Non-Animal Stabilized Hyaluronic Acid (NASHA®) and dextranomer (Dx) microspheres. The NASHA in Deflux has been in medical use for over two decades in more than 50 million procedures worldwide.¹

Ordering Deflux

Deflux is available exclusively through AmerisourceBergen.

Account Setup – Current AmerisourceBergen customers can order Deflux through their existing AmerisourceBergen channel, referencing the item #'s below, or directly through their customer portal: <https://abcorder.amerisourcebergen.com>

For new customer support and account setup, please call the Palette Life Sciences Customer Experience Center at 844-822-7744 or contact AmerisourceBergen's business unit, Besse Medical, directly.

AMERISOURCEBERGEN	BUSINESS UNIT	CONTACT INFORMATION
Urology	Besse Medical	PHONE: 800-543-2111 EMAIL: accountsetup@besse.com WEBSITE: https://www.besse.com/create-an-account
DESCRIPTION	ITEM	
Deflux 1mL Syringe ea.	10264979	
Deflux metal needle ea.	10264978	

Deflux Coding and Billing

Administration Code	CPT 52327	Cystourethroscopy with subureteric injection of implant	Note: Surgical cystoscopy always includes diagnostic cystoscopy and should not be reported separately
Reporting Implant Material on Claim Forms	HCPCS L8604	Injectable bulking agent, dextranomer/hyaluronic acid copolymer implant, urinary tract	Note: 1 mL, includes shipping and necessary supplies

Uniform coding standards require the use of L8604 on all claims related to its use regardless of payer type.

Contact

For adverse event reports and product complaint reports, contact:

Palette Life Sciences
Medical Information Department

PHONE: 844.350.9656
FAX: 510.595.8183
EMAIL: palettemc@eversana.com

For sales representative support and product training, please contact:

Palette Life Sciences
Customer Experience Department

PHONE: 844-822-7744
EMAIL: info@palettelifesciences.com



1. Galderma. Restylane. Available at: <https://www.galderma.com/uk/restylane>. Accessed May 13, 2020.